

Commonwealth Technology

<https://commonwealthtechnology.com/job/field-service-technician/>

Field Service Technician

Description

We seek experienced professionals with experience with Office Equipment and/or printer repair and proactive maintenance.

Technician's responsibilities include:

Responding to service requests in a timely and professional manner.
Maintaining equipment to the highest standards.
Participating in on-going training and obtaining industry certifications.
Provide customers with the highest level of service with prompt responses and effective communication.
Maintaining and remaining accountable for car stock inventory.
Developing and maintaining cooperative working relationships with all necessary departments to ensure all daily interactions are handled in a seamless fashion.
Ability to multi-task.
Ability to work independently and without constant supervision.
Accurate and timely completion of reports and documentation.
Some travel is required.

Commonwealth Technology Inc. is an award-winning provider of advanced imaging and networking technologies from the desktop, walk up, data centers and production centers for all businesses small to large. Over the last 27 years we have grown to be one of the most respected companies in our industry. We proudly provide products from leading manufacturers such as Canon, Konica Minolta and Kyocera. Our goal is to bring solutions to our customers both hardware and software, but most importantly a consultative approach to help each of our customers with their document strategy from creation to production and archival. We employ the most experienced and talented individuals in our industry and as we grow we are looking for individuals who are career minded and who are interested in exploring opportunities for a rewarding career.

Qualifications

Minimum of 1 year related industry experience. Canon, HP and Lexmark experience and certification are preferred.

Experience with networking office equipment and installation of print drivers, etc. Document management and workflow experience are also beneficial.

Effective customer relations. * Self-disciplined and organized. * Must be able to lift up to 50 lbs. and have a clean driving record.

Experienced Field Service Technicians are encouraged to provide references regarding past successes.

Commonwealth Technology offers an attractive compensation package, which includes: Benefits package available * 401(k) plan * Holiday/vacation time.

Hiring organization

Commonwealth Technology

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July 30, 2019